

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2013-14 Additional Estimates Hearings**

**Outcome Number:** Cross Outcome - Across Programs

**Question No:** 188

**Topic:** Freedom of Information

**Hansard Page:** Written

**Senator Ludwig** asked:

How does email PDF provision meet the information commissioner's requirement that "13.124 Information that forms part of the IPS must be published 'to members of the public generally'?"

**Answer:**

The Department of Social Services already publishes all FOI documents on the Department's website and provides upfront contact details for users who experience any difficulties accessing the downloadable documents.